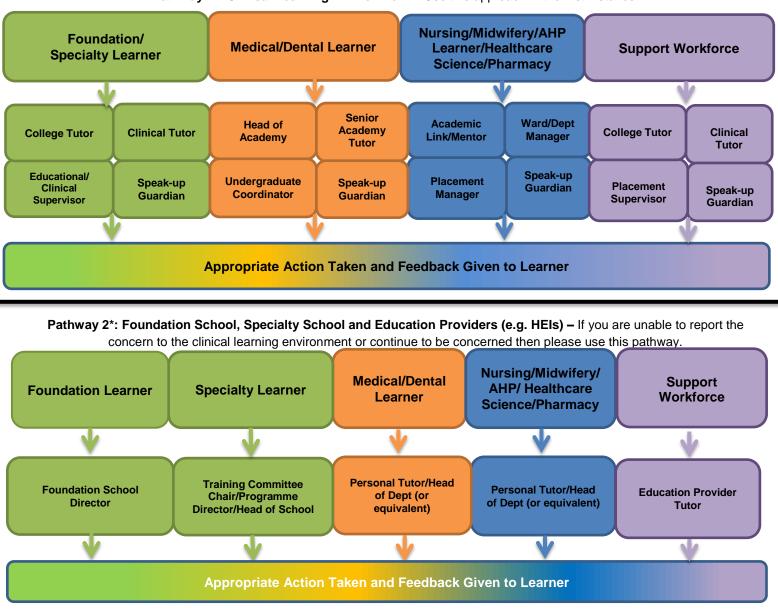
## **Supporting and Escalating Concerns: Pathway for Learners**

Health Education England South West (HEE *SW*) believes that it is important that Healthcare Learners are able to raise and where appropriate escalate concerns. The flow chart below highlights the ways in which you can do this. You are encouraged to follow the appropriate pathway, starting with reporting the concern within your clinical learning environment in the first instance. For further information please contact the Quality Team at <a href="EscalatingConcerns.SW@hee.nhs.uk">EscalatingConcerns.SW@hee.nhs.uk</a>.

Please note: This process is not intended to replace local Serious Incident reporting.

Pathway 1\*: Clinical Learning Environment – Use this approach in the first instance.



**Pathway 3\*: HEE –** If you have tried pathways 1 & 2 and continue to be concerned contact the Multi-professional Dean who has responsibility for the quality of education and training within the learning environment.

Foundation/Specialty Learner/Undergraduate Medical, Dental and Pharmacy Learner/Nursing/Midwifery/AHP

Learner / Healthcare Scientist / Support Workforce

Multi-professional Dean EscalatingConcerns.SW@hee.nhs.uk.

**Appropriate Action Taken and Feedback Given to Learner**