### 2017

## **GMC National Training Survey Results**

## NHS Health Education England

Census date:	21st March 2017							
Trainee response rate:	83%							
CONTENTS:								
Section 2 - REF Outliers&Benchmarking:	Reference tables containing information on outliers and benchmark ground	ps used throughout the report.						
Section 3 - All Indicators - Severn:	Severn Deanery performance across all indicators of the 2017 NTS Sur	vey.						
Section 4 - All Indicators - All Deaneries:	All Deaneries provider performance across all indicators of the 2017 NT	S Survey.						
Section 5 - Programme Benchmarking:	Programme Performance on the 2017 NTS for the Overall Satisfaction i	ne Performance on the 2017 NTS for the Overall Satisfaction indicator by Deanery.						
Section 6 - Programme Benchmarking by LEP	Performance on all Indicators between 2012-2017 by Trust and Program	nance on all Indicators between 2012-2017 by Trust and Programme.						
Section 7 - Outlier Trend:	Outlier Summary of performance on all Indicators between 2012-2017 b	y post specialty, programme group (Trust) and programme wide (Deaneries).						
Section 8 - Sustained or Improved:	Summary of areas which have either sustained or improved 2016's resu	lts.						
Section 9 - Challenges:	Summary of areas which have deteriorated against 2016's results.							
Section 10, 11 and 12 - NTS Comments:	Summary of NTS patient safety and undermining comments: absolute n	umbers and thematic analysis.						
Section 13 - Trainer Outliers:	Trainer survey outlier summary of all indicators in 2017 by the specialty	of the Trainer (not the Programme of the Trainee).						
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Acknowledgements:	This report has been produced by HEE South West (Sovern) and conta	ne information not available via the CMC NTS public reporting tool						
Ackilowicagements.	This report has been produced by HEE South West (Severn) and contains information not available via the GMC NTS public reporting tool.							

## **Reference Tables for Outlier and Benchmarking**

#### Outliers:

Tab 5 'Outlier Trend' uses the colours below to display areas of +ve and -ve practice. Explanation of the outliers and calculations behind them are provided below.

Above outlier	 Report group mean is higher than the benchmark group interquartile range 3 (Q3) <i>and</i> the report group lower confidence level is higher than the benchmark group upper confidence level.
Within quartile 3, but not an above outlier	Report group mean is higher than the benchmark group interquartile range 3 (Q3) <b>and</b> the report group lower confidence level is <i>lower</i> than the benchmark group upper confidence level.
Within the inter-quartile range	Report group mean is higher than the benchmark interquartile range 1 (Q1) <b>and</b> lower than the benchmark group interquartile range 3 (Q3).
Within quartile 1, but not a below outlier	Report group mean is lower than the benchmark group interquartile range 1 (Q1) <b>and</b> the report group upper confidence level is <i>higher</i> than the benchmark group lower confidence level.
Below outlier	Report group mean is lower than the benchmark group interquartile range 1 (Q1) <b>and</b> the report group upper confidence level is <i>lower</i> than the benchmark group lower confidence level.

n<3	number of trainees is less than 3
n=0	zero trainees responded to this question

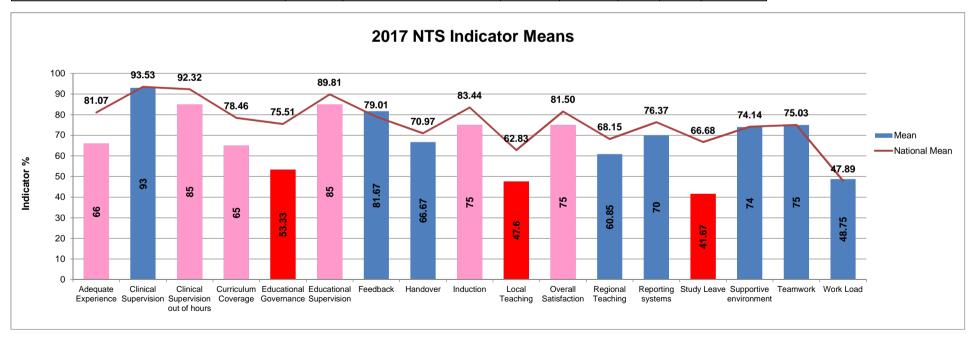
### Bench Mark Groups:

Report	Description	Benchmark group	Example
Trust / board	Looking at a trust / board in its entirety	All UK trainees	University Hospitals Bristol NHS Foundation Trust
Programme groups	Looking at a programme groups	All trainees in specific programme group	All *F1 trainees vs. All F1 trainees All *F2 trainees vs. All F2 trainees All CMT trainees vs. All CMT trainees All GP* trainees vs. All GPs in Secondary care trainees All HST trainees vs. Relevant HST trainees as by RCo (med vs med, surg vs surg etc.)  NB. Oncology is compared against Radiology Anaes F1/F2 incorporates ICM
Programme by Deanery	Looking at all trainees within a programme at a given Deanery	All F1 trainees, all core programmes, all specialty programme, all GPs in general practice posts.	All Severn General Surgery trainees Vs All UK Higher Speciality Programmes All Severn GP trainees in Sec Care Vs All UK GPs in a Sec Care post All Severn CMT trainees Vs All UK Core Trainees
Trainer survey  Looking at Trainer survey results by Trust board by Trainer specialty		All non-GP trainers	All trainers in Plymouth vs. All non-GP trainers in the U.K.

### Provider Performance Across All 2017 NTS Indicators Compared to the National Mean\*

### \*Benchmark Group = Programme Type by Deanery

Indicator	Mean	Outcome	Lower CI	Upper CI	n	SD	National Mean
Adequate Experience	66.00	In Q1 but not a below outlier	49.70	82.30	3-5	19	81.07
Clinical Supervision	93.00	Within IQR	85.67	100.33	3-5	8	93.53
Clinical Supervision out of hours	85.00	In Q1 but not a below outlier	76.80	93.20	3-5	9	92.32
Curriculum Coverage	65.00	In Q1 but not a below outlier	44.73	85.27	3-5	23	78.46
Educational Governance	53.33	Below	41.11	65.56	3-5	14	75.51
Educational Supervision	85.00	In Q1 but not a below outlier	75.84	94.17	3-5	10	89.81
Feedback	81.67	Within IQR	64.23	99.11	3-5	20	79.01
Handover	66.67	Within IQR	55.12	78.21	3-5	13	70.97
Induction	75.00	In Q1 but not a below outlier	59.50	90.50	3-5	18	83.44
Local Teaching	47.60	Below	33.07	62.13	3-5	17	62.83
Overall Satisfaction	75.00	In Q1 but not a below outlier	61.27	88.73	3-5	16	81.50
Regional Teaching	60.85	Within IQR	56.39	65.31	3-5	5	68.15
Reporting systems	70.00	Within IQR	65.62	74.38	3-5	5	76.37
Study Leave	41.67	Below	25.96	57.37	3-5	18	66.68
Supportive environment	74.00	Within IQR	60.00	88.00	3-5	16	74.14
Teamwork	75.00	Within IQR	75.00	75.00	3-5	0	75.03
Work Load	48.75	Within IQR	42.75	54.75	3-5	7	47.89



# **Programme Performance on the 2017 NTS Indicators by Deanery**

#### \*N.B. Benchmark group All UK trainees

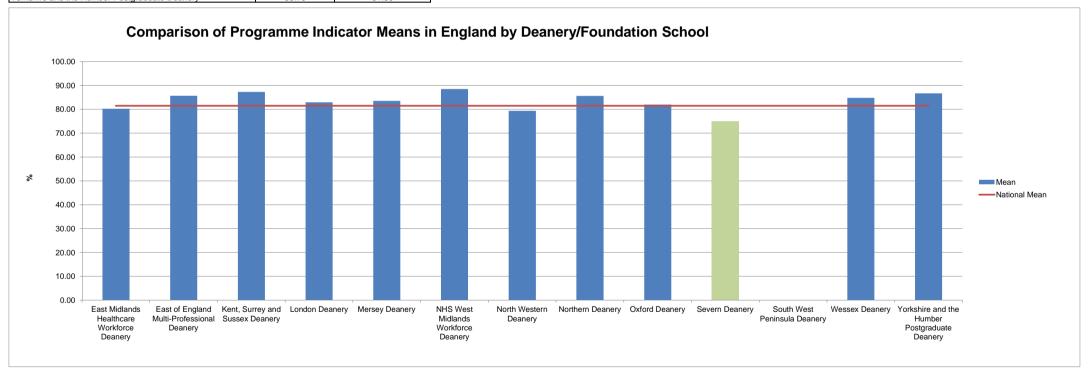
	Adequate Experience		Clinical Supervision out of hours	Curriculum Coverage	Educational Governance	Educational Supervision	Feedback	Handover	Induction	Local Teaching	Overall Satisfaction	Regional Teaching	Reporting Systems	Study Leave	Supportive environment	Teamwork	Work Load
	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean	Nat. Mean
Region	81.07 <b>Mean</b>	93.53 <b>Mean</b>	92.32 <b>Mean</b>	78.46 <b>Mean</b>	75.51 <b>Mean</b>	89.81 <b>Mean</b>	79.01 <b>Mean</b>	70.97 <b>Mean</b>	83.44 <b>Mean</b>	62.83 <b>Mean</b>	81.50 Mean	68.15 Mean	76.37 <b>Mean</b>	66.68 <b>Mean</b>	74.14 <b>Mean</b>	75.03 <b>Mean</b>	47.89 <b>Mean</b>
East Midlands Healthcare Workforce Deanery	81.88	92.97	92.86	81.25	80.21	84.37	80.95	80.21	83.59	60.13	80.25	65.88	79.06	45.83	61.88	80.21	52.87
East of England Multi-Professional Deanery	85.00	92.08	95.00	80.56	72.22	87.50	91.67	66.66	85.42	53.33	85.67	49.58	0.00	71.53	75.00	72.22	29.17
Kent, Surrey and Sussex Deanery	85.00	95.00	95.00	83.33	84.26	90.74	90.28	73.15	84.03	52.89	87.33	76.06	76.67	58.80	75.56	78.70	48.61
London Deanery	84.09	94.89	95.24	79.55	76.14	90.72	86.51	75.21	82.10	58.14	82.95	74.42	76.85	74.43	72.73	77.65	49.15
Mersey Deanery	82.14	96.43	96.67	71.43	73.81	90.47	88.69	73.21	82.14	74.14	83.57	80.93	79.29	67.86	67.14	79.76	53.57
NHS West Midlands Workforce Deanery	86.50	98.00	95.38	86.67	83.33	94.17	92.92	82.14	85.63	59.20	88.50	68.03	77.78	63.75	86.00	81.67	55.63
North Western Deanery	79.81	96.15	95.00	78.85	75.64	90.06	87.50	75.00	87.50	56.69	79.38	67.29	69.50	59.29	68.08	73.72	52.24
Northern Deanery	89.00	98.00	98.00	90.00	90.00	94.16	0.00	83.33	83.75	66.00	85.60	73.00	90.00	62.50	69.00	76.67	64.17
Oxford Deanery	92.50	96.67	95.00	80.56	75.00	95.83	91.67	72.22	89.58	55.00	82.00	60.17	76.67	68.75	78.33	80.56	50.00
Severn Deanery	66.00	93.00	85.00	65.00	53.33	85.00	81.67	66.67	75.00	47.60	75.00	60.85	70.00	41.67	74.00	75.00	48.75
South West Peninsula Deanery	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Wessex Deanery	74.50	100.00	100.00	71.67	76.67	96.67	86.46	73.33	80.00	64.60	84.80	65.56	78.33	55.42	70.00	76.67	37.50
Yorkshire and the Humber Postgraduate Deanery	85.50	97.50	97.00	86.67	84.17	94.17	91.21	68.98	86.88	64.70	86.70	80.40	86.11	80.63	85.50	80.83	52.71

### **Programme Performance on the 2017 NTS Indicators by Deanery**

\*Benchmark Group = Programme Type by Deanery

# Overall Satisfaction Oral and maxillo-facial surgery

Region	Mean	National Mean
East Midlands Healthcare Workforce Deanery	80.25	81.50
East of England Multi-Professional Deanery	85.67	81.50
Kent, Surrey and Sussex Deanery	87.33	81.50
London Deanery	82.95	81.50
Mersey Deanery	83.57	81.50
NHS West Midlands Workforce Deanery	88.50	81.50
North Western Deanery	79.38	81.50
Northern Deanery	85.60	81.50
Oxford Deanery	82.00	81.50
Severn Deanery	75.00	81.50
South West Peninsula Deanery	0.00	81.50
Wessex Deanery	84.80	81.50
Yorkshire and the Humber Postgraduate Deanery	86.70	81.50



## Programme Performance on the 2017 NTS Indicators by Local Education Provider

Programme Group
Oral and maxillo-facial surgery

N.B. Colour gradients applied to the Mean values indicate ranking against benchmark Trusts i.e. the brighter the colour the higher the Mean.

The arrows indicate whether the Trust Mean is above or below the National Mean.

	Adequa Experie	ate	Clinical Supervision	Clinical Supervision out of hours	Curriculum Coverage	Education Governa	onal	Education Supervision	on F	edback		ndover	Induction	Local Teaching	Overall Satisfaction		ng	Reporting Systems	Study Leave	Suppor	rtive ment	Teamwo	ork	Work Load
	Nat. Me 82.74		Nat. Mean 95.39	Nat. Mean 94.83	Nat. Mean	Nat. Me	ean	Nat. Mear 91.79		<b>it. Mean</b> 86.75		t. <b>Mean</b> 9.40	Nat. Mean 82.66	Nat. Mean 59.20	Nat. Mean 83.27	Nat. Me 74.12		Nat. Mean	Nat. Mean 67.20	Nat. M 74.9		Nat. Me	an	Nat. Mean 46.93
Trust	Mear		Mean	Mean	Mean	Mear	,	Mean		Mean		/lean	Mean	Mean	Mean	Mean		Mean	Mean	Mea	_	Mean		Mean
					mean	Hicai							1					Mean				Moun		
Gloucestershire Hospitals NHS Foundation Trust	n = 0		n = 0	n = 0				n = 0	n	= 0	n =	: 0	n = 0	n = 0	n = 0	n = 0			n = 0	n = 0				n = 0
North Bristol NHS Trust	n = 0		n = 0					n = 0	n	= 0	n =	: 0	n = 0	n = 0	n = 0	n = 0			n = 0				Ш	n = 0
Royal United Hospitals Bath NHS Foundation Trust	n < 3		n < 3	n < 3	n < 3	n < 3		n < 3	n	< 3	n <	: 3	n < 3	n < 3	n < 3	n < 3		n < 3	n < 3	n < 3		n < 3	ıl	n < 3
University Hospitals Bristol NHS Foundation Trust	70.00	1	93.33	81.67	75.00 ##	50.00	##	90.28	₩ 86	5.11	66.	67 4	81.25	53.67	82.33	57.92	1	70.00 ##	45.83	73.33	4	75.00	##	47.92
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# Outlier Summary of Indicators by Programme Group between 2012-2017

								Outcome a	and Mean			<b>T</b>	
HEE Region	Benchmark Group	Post Specialty	Trust / Board	Indicator	National Mean 2017	2012	2013	2014	2015	2016	2017	Significant change (+/-5%) between 2012-2017?	Trend
Severn	Programme Group	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Clinical Supervision out of hours	94.83								
Severn	Programme Group	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Supportive environment	74.90								
Severn	Programme Group	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Overall Satisfaction	83.27								
Severn	Programme Group	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Clinical Supervision	95.39								
Severn Severn	Programme Group Programme Group	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust Gloucestershire Hospitals NHS Foundation Trust	Work Load Handover	46.93 69.40								
Severn	Programme Group	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Induction	82.66								
Severn	Programme Group	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Adequate Experience	82.74								
Severn	Programme Group	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Educational Supervision	91.79								
Severn	Programme Group	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Feedback	86.75								
Severn	Programme Group	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Local Teaching	59.20								
Severn	Programme Group	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Regional Teaching	74.12								
Severn	Programme Group	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Study Leave	67.20								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Clinical Supervision out of hours	94.83								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Reporting systems	76.24								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Teamwork	75.20								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Supportive environment	74.90								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Curriculum Coverage	80.41								
Severn Severn	Programme Group	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust Royal United Hospitals Bath NHS Foundation Trust	Educational Governance Overall Satisfaction	77.60 83.27								
Severn	Programme Group Programme Group	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Clinical Supervision	95.39								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Work Load	46.93								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Handover	69.40								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Induction	82.66								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Adequate Experience	82.74								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Educational Supervision	91.79								-
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Feedback	86.75								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Local Teaching	59.20								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Regional Teaching	74.12								
Severn	Programme Group	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Study Leave	67.20								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Clinical Supervision out of hours	94.83								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Reporting systems	76.24								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Teamwork	75.20								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust Plymouth Hospitals NHS Trust	Supportive environment	74.90 80.41								
Peninsula Peninsula	Programme Group Programme Group	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Curriculum Coverage Educational Governance	77.60								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Feedback	86.75								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Overall Satisfaction	83.27								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Clinical Supervision	95.39								-
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Work Load	46.93								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Handover	69.40								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Induction	82.66								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Adequate Experience	82.74								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Educational Supervision	91.79								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Local Teaching	59.20								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Regional Teaching	74.12								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Plymouth Hospitals NHS Trust	Study Leave	67.20								
Severn Severn	Programme Group Programme Group	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	North Bristol NHS Trust North Bristol NHS Trust	Overall Satisfaction Clinical Supervision	83.27 95.39								
Severn	Programme Group	Oral and maxillo-facial surgery	North Bristol NHS Trust	Work Load	46.93								
Severn	Programme Group	Oral and maxillo-facial surgery	North Bristol NHS Trust	Handover	69.40								
Severn	Programme Group	Oral and maxillo-facial surgery	North Bristol NHS Trust	Induction	82.66								
Severn	Programme Group	Oral and maxillo-facial surgery	North Bristol NHS Trust	Adequate Experience	82.74								
Severn	Programme Group	Oral and maxillo-facial surgery	North Bristol NHS Trust	Educational Supervision	91.79								
Severn	Programme Group	Oral and maxillo-facial surgery	North Bristol NHS Trust	Feedback	86.75								
Severn	Programme Group	Oral and maxillo-facial surgery	North Bristol NHS Trust	Local Teaching	59.20								
Severn	Programme Group	Oral and maxillo-facial surgery	North Bristol NHS Trust	Regional Teaching	74.12								
Severn	Programme Group	Oral and maxillo-facial surgery	North Bristol NHS Trust	Study Leave	67.20								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust	Overall Satisfaction	83.27							+	
Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust	Clinical Supervision	95.39								
Peninsula Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust Torbay and South Devon NHS Foundation Trust	Clinical Supervision out of hours	94.83 76.24								
Peninsula	Programme Group Programme Group	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust  Torbay and South Devon NHS Foundation Trust	Reporting systems Work Load	46.93							+	
Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust	Handover	69.40							+	
Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust	Supportive environment	74.90							+	
Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust	Induction	82.66								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust	Adequate Experience	82.74								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust	Educational Supervision	91.79								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust	Feedback	86.75								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust	Local Teaching	59.20								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust	Regional Teaching	74.12								
Peninsula	Programme Group	Oral and maxillo-facial surgery	Torbay and South Devon NHS Foundation Trust	Study Leave	67.20								

# Outlier Summary of Indicators by Programme Group between 2012-2017

								Outcome	and Mean			Ī	
HEE Region	Benchmark Group	Post Specialty	Trust / Board	Indicator	National Mean 2017	2012	2013	2014	2015	2016	2017	Significant change (+/-5%) between 2012-2017?	Trend
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Clinical Supervision out of hours	94.83					89.75	81.67	DECREASE	
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Reporting systems	76.24					67.50	70.00		
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Teamwork	75.20						75.00		
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Supportive environment	74.90					71.25	73.33		
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Curriculum Coverage	80.41						75.00		
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Educational Governance	77.60						50.00		
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Overall Satisfaction	83.27	88.00		88.00		80.00	82.33		
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Clinical Supervision	95.39	95.33		95.33		87.00	93.33	INCREASE	
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Work Load	46.93	56.25		64.58		53.13	47.92	DECREASE	1
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Handover	69.40	50.00		50.00			66.67		
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Induction	82.66	76.67		71.67		95.00	81.25	DECREASE	1
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Adequate Experience	82.74	90.00		86.67		85.00	70.00	DECREASE	_
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Educational Supervision	91.79	66.67		83.33		81.25	90.28	INCREASE	_
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Feedback	86.75	91.67				86.11	86.11		
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Local Teaching	59.20	51.00		56.33		51.25	53.67		_
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Regional Teaching	74.12	72.50		56.58		61.31	57.92	DECREASE	
Severn	Programme Group	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Study Leave	67.20	83.33		71.67		50.00	45.83	DECREASE	+
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Clinical Supervision out of hours	94.83	00.00		71.07		30.00	45.00	BEOREAGE	
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Reporting systems	76.24					1			+
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Supportive environment	74.90								+
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Feedback	86.75					1			+
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Overall Satisfaction	83.27				1	1			+
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Clinical Supervision	95.39				1	1			+
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Work Load	46.93					1			
Peninsula	Programme Group	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Handover	69.40					1			+
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Induction	82.66					1			+
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Adequate Experience	82.74			-	1	<del> </del>			+
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Educational Supervision	91.79					-			+
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Local Teaching	59.20					-			+
Peninsula	Programme Group	Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Regional Teaching	74.12								
Peninsula	Programme Group	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Royal Devon and Exeter NHS Foundation Trust	Study Leave	67.20				-	1			-
				Overall Satisfaction	81.50	81.00	77.71	85.00	90.00	80.57	75.00		_
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide		93.53		90.14	93.25		90.86	93.00		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Clinical Supervision		92.13	90.14	93.25	94.67				$\sim$
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Clinical Supervision out of hours	92.32				93.33	91.71	85.00		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Reporting systems	76.37	E0.00		00.04		77.14	70.00		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Work Load	47.89	59.38	56.25	60.94	57.29	55.36	48.75		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Teamwork	75.03	84.86	04.00	00.5	00.85	04.05	75.00		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Handover	70.97	51.56	64.29	62.50	68.75	81.67	66.67		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Supportive environment	74.14				78.33	80.71	74.00		_
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Induction	83.44	81.88	80.71	79.38	87.50	95.71	75.00		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Adequate Experience	81.07	85.00	75.71	86.25	90.00	82.86	66.00		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Curriculum Coverage	78.46						65.00		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Educational Governance	75.51						53.33		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Educational Supervision	89.81	75.00	71.43	90.63	87.50	85.71	85.00		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Feedback	79.01	75.59	90.84	90.48	88.89	88.89	81.67		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Local Teaching	62.83	50.00	53.14	57.25	58.67	57.29	47.60		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Regional Teaching	68.15	63.50	60.92	60.47	66.75	68.82	60.85		
Severn	Programme wide	Oral and maxillo-facial surgery	Programme wide	Study Leave	66.68	75.00	67.38	68.96	54.45	56.67	41.67		

## Number of Outliers by Programme Group per Local Education Provider in Health Education South West between 2012-2017

GREEN	Outliers: Benchmark Group = Pro	gramme Group (Trusts)
Year	Number of GREEN Outliers	
2012	0	
2013	0	
2014	1	
2015	0	
2016	0	
2017	0	

GREEN	GREEN Outliers: Benchmark Group = Programme wide (Deanery)											
Year	Number of GREEN Outliers											
2012	1											
2013	0											
2014	1											
2015	0											
2016	1											
2017	0											

2017	Benchma	rk Group =
Indicator Themes	Programme Group	
Adequate Experience	0	0
Clinical Supervision	1	0
Clinical Supervision out of hours	0	0
Curriculum Coverage	0	0
Educational Governance	0	0
Educational Supervision	1	0
Feedback	0	0
Handover	0	0
Induction	0	0
Local Teaching	0	0
Overall Satisfaction	0	0
Regional Teaching	0	0
Reporting systems	1	0
Study Leave	0	0
Supportive environment	0	0
Teamwork	0	0
Work Load	0	0

Sustained or Improved											
Benchmark Group Outcome GREEN Performance			Post Specialty	Trust / Board	Indicator						
Programme Group	Group PINK to WHITE		Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Educational Supervision						
	PINK to WHITE		Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Reporting systems						
	RED to PINK		Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Clinical Supervision						

# Number of Outliers by Programme Group per Local Education Provider in Health Education South West between 2012-2017

RED Ou	RED Outliers: Benchmark Group = Programme Group (Trusts)								
Year	Number of RED Outliers								
2012	0								
2013	0								
2014	1								
2015	0								
2016	2								
2017	3	1:2							

RED Ou	RED Outliers: Benchmark Group = Programme wide (Deanery)							
Year	Number of RED Outliers							
2012	1							
2013	0							
2014	0							
2015	0							
2016	0							
2017	3	1:2						

2017	Benchma	rk Group =
Indicator Themes	Programme Group	Programme wide
Adequate Experience	1	1
Clinical Supervision	0	0
Clinical Supervision out of hours	0	1
Curriculum Coverage	0	0
Educational Governance	1	1
Educational Supervision	0	1
Feedback	0	0
Handover	0	0
Induction	0	1
Local Teaching	0	1
Overall Satisfaction	0	1
Regional Teaching	1	0
Reporting systems	0	0
Study Leave	1	1
Supportive environment	0	0
Teamwork	0	0
Work Load	0	0

Challenges					
Benchmark Group	Outcome RED Performance Post Specialty Trust / Board				Indicator
Programme Group RED N		NEW	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Study Leave
	RED	NEW	Oral and maxillo-facial surgery		Educational Governance
	RED				Regional Teaching
	WHITE to PINK		Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Adequate Experience
Programme wide	RED	NEW	Oral and maxillo-facial surgery	Programme wide	Local Teaching
	RED	NEW	Oral and maxillo-facial surgery	Programme wide	Study Leave
	RED	NEW	Oral and maxillo-facial surgery	Programme wide	Educational Governance
	GREEN to PINK		Oral and maxillo-facial surgery	Programme wide	Induction
	WHITE to PINK		Oral and maxillo-facial surgery	Programme wide	Adequate Experience
	WHITE to PINK		Oral and maxillo-facial surgery	Programme wide	Clinical Supervision out of hours
	WHITE to PINK		Oral and maxillo-facial surgery	Programme wide	Educational Supervision
	WHITE to PINK		Oral and maxillo-facial surgery	Programme wide	Overall Satisfaction

# NTS Patient Safety Qualitative Comments across Severn and Peninsula Postgraduate Medical Education: Absolute Numbers and Themes by Provider\*

#### **Absolute Numbers of Patient Safety Comments**

Trust	High Patient Admissions/ overcrowding	Staffing problems/workload	Poor handover	Quality of Supervision/support/ team expertise	Out of Hours/On call	Lack of beds	Nursing issues	Junior Doctor Contract	Systems/Trust organisational issues
Avon and Wiltshire Mental Health Partnership NHS Trust									
General psychiatry					1				2
Devon Partnership Trust									
General psychiatry		1							
Gloucestershire Hospitals NHS Foundation Trust									
Acute Internal Medicine									1
General Surgery		1							
Ophthalmology									2
Great Western Hospitals NHS Foundation Trust									
Emergency Medicine	1								
Geriatric medicine	1								
Respiratory Medicine									1
North Bristol NHS Trust									
Anaesthetics		1							
Clinical Radiology				1					
Geriatric medicine									1
Respiratory Medicine						1			
Northern Devon Healthcare NHS Trust									
Emergency Medicine									1
Plymouth Hospitals NHS Trust									
General, not post specific		1							
Neurology									1
Trauma and Orthopaedic Surgery		1							
Otolaryngology		1							
Acute Internal Medicine			1						1
Geriatric Medicine		1							
MAU		1							
General Surgery				1					
Neurosurgery				1					
Urology		1							
Royal Cornwall Hospitals NHS Trust									
General Surgery				1					
Acute Internal Medicine		1							1
Obstetrics and Gynaecology		1							
Geriatric Medicine									1
Clinical Oncology			·	1		<u> </u>			
Anaesthetics	1		·			<u> </u>			
Royal Devon & Exeter NHS Foundation Trust									
Otolaryngology		1							
Plastic Surgery									1
Royal United Hospitals Bath NHS Foundation Trust									
Trauma and orthopaedic surgery			·	1		<u> </u>			

<sup>\*</sup>Please note the tables show the department where the concern was noted, not the programme of the trainee who raised the concern.

# NTS Patient Safety Qualitative Comments across Severn and Peninsula Postgraduate Medical Education: Absolute Numbers and Themes by Provider\*

#### **Absolute Numbers of Patient Safety Comments**

Trust	High Patient Admissions/ overcrowding	Staffing problems/workload	Poor handover	Quality of Supervision/support/ team expertise	Out of Hours/On call	Lack of beds	Nursing issues	Junior Doctor Contract	Systems/Trust organisational issues
Taunton and Somerset NHS Foundation Trust									
Emergency Medicine		1							
Torbay and South Devon Healthcare NHS Foundation Trust									
Cardiology (weekend night shifts)		1							
Emergency Medicine		1							
General, not post specific								1	
University Hospitals Bristol NHS Foundation Trust									
Oral and maxillo-facial surgery						1			
Weston Area Health NHS Trust									
Geriatric medicine									1
Obstetrics and Gynaecology					1				
Yeovil District Hospital NHS Foundation Trust									
General (internal) medicine			•	1					
Trauma and Orthopaedics			•						1
Grand Total	3	15	1	7	2	2	0	1	15

<sup>\*</sup>Please note the tables show the department where the concern was noted, not the programme of the trainee who raised the concern.

# NTS Patient Safety Qualitative Comments across Severn and Peninsula Postgraduate Medical Education: Absolute Numbers and Themes by Provider\*

### Thematic Review

Trust name	High patient admissions	Staffing problems	Poor handover	Quality of supervision/team expertise	Out of Hours	Lack of Beds	Systems/Trust organisational issues
Avon and Wiltshire Mental Health Partnership NHS Trust					1		2
Devon Partnership Trust		1					
Gloucestershire Hospitals NHS Foundation Trust		1					3
Great Western Hospitals NHS Foundation Trust	2						1
North Bristol NHS Trust		1		1		1	1
Northern Devon Healthcare NHS Trust							1
Plymouth Hospitals NHS Trust		6	1	2			2
Royal Cornwall Hospitals NHS Trust	1	2		2			2
Royal Devon & Exeter NHS Foundation Trust	1						1
Royal United Hospitals Bath NHS Foundation Trust				1			
Taunton and Somerset NHS Foundation Trust		1					
Torbay and South Devon Healthcare NHS Foundation Trust		2					1
University Hospitals Bristol NHS Foundation Trust						1	
Weston Area Health NHS Trust					1		1
Yeovil District Hospital NHS Foundation Trust				1			1



# NTS Undermining Qualitative Comments across Severn and Peninsula Postgraduate Medical Education: Absolute Numbers

### **Summary of Undermining Comments**

Post	Gloucestershire Hospitals NHS Foundation Trust	North Bristol NHS Trust	Northern Devon Healthcare NHS Trust	Plymouth Hospitals NHS Trust	Torbay and South Devon Healthcare NHS Foundation Trust	University Hospitals Bristol NHS Foundation Trust	Total
General surgery						1	1
Neurosurgery				1			1
Obstetrics and gynaecology	1				1		2
Renal Medicine		1					1
Trauma and orthopaedic surgery			1				1
Grand Total	1	1	1	1	1	1	6

# Trainer survey outlier summary of all indicators in 2017 by trainer specialty

					2016			2017			
HEE Region	Trainer Specialty	Trust / Board	Indicator	National	Outcome	Response	National	Outcome	Response	Significant change (+/-5%)	
Severn	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Curriculum Coverage	Mean	and Mean	Rate	Mean 71.37	and Mean	Rate 50%	between 2016-2017?	
Severn	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Educational Governance				67.16		50%		
Severn	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Handover	73.92		67%	70.38		50%		
Severn	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Organisational culture	81.08		67%					
Severn	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Overall Satisfaction				71.10		50%		
Severn	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Resources for trainers				69.82		50%		
Severn Severn	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust Gloucestershire Hospitals NHS Foundation Trust	Rota Design Supervisor training	70.01		67%	59.82		50%		
Severn	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Support for training	66.26		67%	67.28		50%		
Severn	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Supportive environment	80.24		67%	67.67		50%		
Severn	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Time for trainers	56.04		67%					
Severn	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Time for training				55.36		50%		
Severn	Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust	Trainer Development				69.61		50%		
Severn Severn	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Gloucestershire Hospitals NHS Foundation Trust Great Western Hospitals NHS Foundation Trust	Work Load Curriculum Coverage				43.82 71.37		50% 50%		
Severn	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Great Western Hospitals NHS Foundation Trust	Educational Governance				67.16		50%		
Severn	Oral and maxillo-facial surgery	Great Western Hospitals NHS Foundation Trust	Handover	73.92		100%	07.10		3070		
Severn	Oral and maxillo-facial surgery	Great Western Hospitals NHS Foundation Trust	Organisational culture	81.08		100%					
Severn	Oral and maxillo-facial surgery	Great Western Hospitals NHS Foundation Trust	Overall Satisfaction				71.10		50%		
Severn	Oral and maxillo-facial surgery	Great Western Hospitals NHS Foundation Trust	Resources for trainers				69.82		50%		
Severn	Oral and maxillo-facial surgery	Great Western Hospitals NHS Foundation Trust	Supervisor training	70.01		100%	07		FC-1		
Severn	Oral and maxillo-facial surgery	Great Western Hospitals NHS Foundation Trust	Support for trainers	66.26		100%	67.28		50%		
Severn Severn	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Great Western Hospitals NHS Foundation Trust Great Western Hospitals NHS Foundation Trust	Supportive environment Time for trainers	80.24 56.04		100% 100%	67.67		50%		
Severn	Oral and maxillo-facial surgery	Great Western Hospitals NHS Foundation Trust	Time for training	36.04		100 /6	55.36		50%		
Severn	Oral and maxillo-facial surgery	Great Western Hospitals NHS Foundation Trust	Trainer Development				69.61		50%		
Severn	Oral and maxillo-facial surgery	Great Western Hospitals NHS Foundation Trust	Work Load				43.82		50%		
Severn	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Curriculum Coverage				71.37		100%		
Severn	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Educational Governance				67.16		100%		
Severn	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Handover	73.92		50%	70.38		100%		
Severn	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust Royal United Hospitals Bath NHS Foundation Trust	Organisational culture Overall Satisfaction	81.08		50%	71.10		100%		
Severn Severn	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Resources for trainers				69.82		100%		
Severn	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Rota Design				59.82		100%		
Severn	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Supervisor training	70.01		50%					
Severn	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Support for trainers	66.26		50%	67.28		100%		
Severn	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Supportive environment	80.24		50%	67.67		100%		
Severn	Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Time for trainers	56.04		50%	55.00		4000/		
Severn Severn	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust Royal United Hospitals Bath NHS Foundation Trust	Time for training Trainer Development				55.36 69.61		100% 100%		
Severn	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	Royal United Hospitals Bath NHS Foundation Trust	Work Load				43.82		100%		
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Curriculum Coverage				71.37		100%		
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Educational Governance				67.16		100%		
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Handover	73.92		100%	70.38		100%		
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Organisational culture	81.08		100%					
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Overall Satisfaction				71.10		100%		
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust Taunton and Somerset NHS Foundation Trust	Resources for trainers				69.82 59.82		100% 100%		
Severn Severn	Oral and maxillo-facial surgery Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Rota Design Supervisor training	70.01		100%	59.62		100%		
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Support for trainers	66.26		100%	67.28		100%		
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Supportive environment	80.24		100%	67.67		100%		
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Time for trainers	56.04		100%					
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Time for training				55.36		100%		
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Trainer Development				69.61		100%		
Severn	Oral and maxillo-facial surgery	Taunton and Somerset NHS Foundation Trust	Work Load				43.82 71.37		100% 33%		
Severn Severn	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust University Hospitals Bristol NHS Foundation Trust	Curriculum Coverage Educational Governance				67.16		33%		
Severn	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Handover	73.92		33%	70.38		33%		
Severn	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Organisational culture	81.08		33%	. 5.55		5570		
Severn	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Overall Satisfaction				71.10		33%		
Severn	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Resources for trainers				69.82		33%		
Severn	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Rota Design				59.82		33%		
Severn	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Supervisor training	70.01		33%	67.00		200/		
Severn Severn	Oral and maxillo-facial surgery  Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust University Hospitals Bristol NHS Foundation Trust	Support for trainers Supportive environment	66.26 80.24		33% 33%	67.28 67.67		33% 33%		
Severn	Oral and maxillo-racial surgery  Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Time for trainers	56.04		33%	10.10		33%		
Severn	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Time for training	50.07		5570	55.36		33%		
	Oral and maxillo-facial surgery	University Hospitals Bristol NHS Foundation Trust	Trainer Development	1			69.61		33%		
Severn	Oral and maxillo-racial surgery	University hospitals bristoriving roundation riust	Trainer Development				09.01		3370		